

On Wednesday, November 26, 2003 I tried to port over my AT&T Wirless number to Verizon Wireless. As of today, Sunday November 30, 2003 the port has not yet taken effect.

This email to is complain about the customer service the wireless companies are implementing in regard to the FCC's new regulations on cell phone number portability. I have contacted AT&T Wireless and they tell me Verizon has not requested my number. I contact Verizon and they tell me AT&T is not processing the number. The whole system is totally disfunctional.

I am completely alienated by both companies and I have no recourse. The two companies blame each other for the problem and nobody will talk to me or communicate with each other.

I am contacting you to place pressure on all cell phone companies to completely comply with the FCC regulations and to ensure a quick port change. Currently I have to hold on to two phones, which use the same number.

I have faith in the FCC and its new regulations in regard to portability but it is slowly diminishing. Please restore my faith.